#### **June 2013**

Internet2 Optical - Field Service Request, Internet2 Optical - Scheduled Maintenance, Internet2 Optical -Unscheduled Outage Calendar



## Saturday, June 1

**Time:** 12:00 AM - 12:00 AM

Summary: 1517 Internet2 Optical SOS - Site Access for Lacy, WA

and Portland, OR (Matt Hoffman and Ross Shaffer)

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, May 21, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Tuesday, June 4, 2013, 12:00

AM (0000) UTC

DESCRIPTION: Level(3) has given clearance.

TICKET NO.: 1517:129

TIMESTAMP: Sat Jun 29 14:45:23 2013 UTC

**Time:** 4:00 AM - 10:00 AM

**Summary:** 1549 Internet2 Optical Various DWDM Systems

(CHIC-EQCH, DETR-EQCH, EQCH-STAR) Maintenance

Completed

Description: AFFECTED: 12-CHIC-NEWY1118TH-10GE-06403

12-CHIC-CLEV-10GE-08906 12-CHIC-CLEV-10GE-08866

ESNET-CHIC-WASH-100GE-07616

12-CHIC-WASH-10GE-07661

12-CHIC-NEWY1118TH-10GE-07668

I2-EQCH-KANS-10GE-08856 I2-BOIS-EQCH-10GE-09122 I2-CHIC-DETR-10GE-07652 I2-DETR-STAR-10GE-07653

12-CHIC-NEWY1118TH-10GE-07659

I2-STAR-WASH-10GE-07693 I2-CHIC-CLEV-10GE-08905 I2-ASHB-EQCH-10GE-06517 I2-ASHB-EQCH-10GE-06518

12-ASHB-EQCH-10GE-06918 12-CLEV-STAR-100GE-07789

ESNET-BOST-STAR-10GE-08067 ESNET-BOST-STAR-10GE-08068 ESNET-BOST-STAR-10GE-08069

ESNET-BOST-STAR-10GE-08070

ESNET-NEWY1118TH-STAR-100GE-07816

SCHEDULED START TIME: Saturday, June 1, 2013,

4:00 AM (0400) UTC

SCHEDULED END TIME: Saturday, June 1, 2013,

10:00 AM (1000) UTC

DESCRIPTION: The above listed remained available while Level(3) Communications performed software

upgrades. Maintenance has been completed

TICKET NO.: 1549:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

## Sunday, June 2

**Time:** 12:00 AM - 12:00 AM

Summary: 1517 Internet2 Optical SOS - Site Access for Lacy, WA

and Portland, OR (Matt Hoffman and Ross Shaffer)

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, May 21, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Tuesday, June 4, 2013, 12:00

AM (0000) UTC

DESCRIPTION: Level(3) has given clearance.

TICKET NO.: 1517:129

TIMESTAMP: Sat Jun 29 14:45:23 2013 UTC

**Time:** 12:51 AM - 5:38 AM

Summary: 1568 Internet2 Optical DWDM System LOUI-NASH

Outage Resolved

**Description:** AFFECTED: 12-ATLA-CHIC-10GE-07655

I2-ATLA-CHIC-10GE-08121 I2-CHIC-NASH-10GE-07648 I2-ATLA-INDI-10GE-07628 I2-ATLA-LOUI-10GE-07629

ESNET-CHIC-NASH-100GE-07807

I2-ATLA-CHIC-10GE-08122 I2-CHIC-NASH-10GE-07646

START TIME: Sunday, June 2, 2013, 12:51 AM (0051)

UTC

END TIME: Sunday, June 2, 2013, 5:38 AM (0538)

**UTC** 

DESCRIPTION: DWDM System LOUI-NASH is now available to the community. The outage was caused

by a fiber cut near Reubenvile, TN. Level(3)

Communications technicians have completed repairs.

No further outages are expected.

TICKET NO.: 1568:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 5:53 AM - 5:58 AM

Summary: 1559 Internet2 Optical Various Circuits Maintenance

Completed

Description: AFFECTED: 12-KANS-SALT-10GE-05138

12-LOSA-SALT-10GE-05563

12-SALT-SEAT-10GE-05565

12-KANS-SALT-10GE-05566

12-LOSA-SALT-10GE-05571

12-SALT-SEAT-10GE-05573

12-KANS-SALT-LSP-05849

12-LOSA-SALT-LSP-05980

12-NEWY32AOA-SALT-LSP-06653

12-SALT-SUNN-10GE-06184

12-SALT-SEAT-LSP-06754

12-CHIC-SUNN-LSP-06756

12-KANS-SALT-LSP-06759

12-SALT-SALT-10GE-07775

12-KANS-SALT-LAG-08935

12-SALT-SEAT-LAG-08942

12-LOSA-SALT-LAG-08943

12-KANS-SALT-VLAN-09058

12-LOSA-SALT-VLAN-09060

12-SALT-SEAT-VLAN-09061

12-SALT-SEAT-VLAN-09072

12-KANS-SALT-VLAN-09073

12-KANS-SALT-ISIS-09074

12-LOSA-SALT-VLAN-09097

12-SALT-SEAT-ISIS-09099

12-LOSA-SALT-ISIS-09101

START TIME: Sunday, June 2, 2013, 5:53 AM (0553)

**UTC** 

END TIME: Sunday, June 2, 2013, 5:58 AM (0558)

**UTC** 

DESCRIPTION: The above cicuits were unavailable while Internet2 Engineers performed software maintenance. Maintenance has been completed.

TICKET NO.: 1559:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

### Monday, June 3

**Time:** 12:00 AM - 12:00 AM

Summary: 1517 Internet2 Optical SOS - Site Access for Lacy, WA

and Portland, OR (Matt Hoffman and Ross Shaffer)

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, May 21, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Tuesday, June 4, 2013, 12:00

AM (0000) UTC

DESCRIPTION: Level(3) has given clearance.

TICKET NO.: 1517:129

TIMESTAMP: Sat Jun 29 14:45:23 2013 UTC

**Time:** 12:00 AM - 12:00 AM

Summary: 1570 Internet2 IP Network FSR - Tech Assist for New

York (32 AOA, INTL 100G Fiber Clean)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 3, 2013, 12:00

AM (0000) UTC

DESCRIPTION: Work has been completed and the

billable time is 1 hour. TICKET NO.: 1570:129

TIMESTAMP: Sat Jun 29 14:45:23 2013 UTC

**Time:** 12:00 AM - 12:00 AM

Summary: 1572 Internet2 Optical SOS - Site Access for Denver,

CO (Randy Brogle)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 10, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Approval Granted. Randy has first

badge sent and SOS has activated that one.

TICKET NO.: 1572:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 6:07 AM - 8:20 AM

Summary: 1569 Internet2 Optical Various Circuits LOSA-SEAT

Outage Resolved

Description: AFFECTED: 12-LOSA-SEAT-10GE-08232

I2-LOSA-SEAT-10GE-07670 I2-LOSA-SEAT-10GE-08231 I2-LOSA-PORT-10GE-07643

ESNET-SACR-SEAT-100GE-07828

START TIME: Monday, June 3, 2013, 6:07 AM (0607)

UTC

END TIME: Monday, June 3, 2013, 8:20 AM (0820)

**UTC** 

DESCRIPTION: The above listed circuits are now available. Level(3) engineers have determined the outage to be caused by a LIM card failure. Service was restored following a warm reset on the card in Eugene, OR and no further outages are expected.

TICKET NO.: 1569:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 10:00 AM - 12:00 PM

Summary: 1553 Internet2 Optical FSR - Tech Assist for

Pittsburgh, PA (Circuit Move)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

10:00 AM (1000) UTC

SCHEDULED END TIME: Monday, June 3, 2013, 12:00

PM (1200) UTC

DESCRIPTION: The tech assist has been completed and then reversed due to unforeseen problems. The

billable time is 3 hours. TICKET NO.: 1553:129

TIMESTAMP: Sat Jun 29 14:45:23 2013 UTC

**Time:** 10:00 AM - 12:00 PM

**Summary:** 1554 Internet2 Optical Member 3ROX Maintenance

Completed

Description: AFFECTED: 12-PITT-WASH-10GE-07647

I2-CLEV-PITT-10GE-09126 (Provisioning/new) SCHEDULED START TIME: Monday, June 3, 2013,

10:00 AM (1000) UTC

SCHEDULED END TIME: Monday, June 3, 2013, 12:00

PM (1200) UTC

DESCRIPTION: Member 3ROX's Optical circuits

I2-PITT-WASH-10GE-07647and I2-CLEV-

PITT-10GE-09126 (Provisioning/new) are now available after 3ROX Engineers performed

maintenance. No further outages are expected.

TICKET NO.: 1554:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

Tuesday, June 4

**Time:** 12:00 AM - 12:00 AM

Summary: 1572 Internet2 Optical SOS - Site Access for Denver,

CO (Randy Brogle)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 10, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Approval Granted. Randy has first

badge sent and SOS has activated that one.

TICKET NO.: 1572:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 3:32 AM - 3:33 AM

**Summary:** 1574 Internet2 Optical Circuits I2-ATLA-

HOUS-10GE-08105 & I2-ATLA-HOUS-10GE-08106

Outage Resolved

Description: AFFECTED: 12-ATLA-HOUS-10GE-08105

12-ATLA-HOUS-10GE-08106

START TIME: Tuesday, June 4, 2013, 3:32 AM (0332)

**UTC** 

END TIME: Tuesday, June 4, 2013, 3:33 AM (0333)

**UTC** 

DESCRIPTION: The above listed circuits are available. Level(3) Communications reports that the outage was due to fiber work in Jacksonville, FL. Fiber work has been completed and no further outages are expected.

TICKET NO.: 1574:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 4:21 AM - 4:22 AM

**Summary:** 1574 Internet2 Optical Circuits I2-ATLA-

HOUS-10GE-08105 & I2-ATLA-HOUS-10GE-08106

**Outage Resolved** 

Description: AFFECTED: 12-ATLA-HOUS-10GE-08105

12-ATLA-HOUS-10GE-08106

START TIME: Tuesday, June 4, 2013, 4:21 AM (0421)

UTC

END TIME: Tuesday, June 4, 2013, 4:22 AM (0422)

UTC

DESCRIPTION: The above listed circuits are available. Level(3) Communications reports that the outage was due to fiber work in Jacksonville, FL. Fiber work has been completed and no further outages are expected.

TICKET NO.: 1574:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 5:28 AM - 7:31 AM

Summary: 1576 Internet2 Optical Circuit Various Circuits Outage

Resolved

**Description:** AFFECTED: 12-HOUH-JACK-100GE-08865

ESNET-HOUS-NASH-100GE-07795

START TIME: Tuesday, June 4, 2013, 5:28 AM (0528)

**UTC** 

END TIME: Tuesday, June 4, 2013, 7:31 AM (0731)

UTC

DESCRIPTION: The above listed circuits are available.

Level(3) Communications reports that the outage was due to fiber work in Jacksonville, FL. Fiber work has been completed and no further outages are expected.

TICKET NO.: 1576:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 6:26 AM - 7:59 AM

Summary: 1574 Internet2 Optical Circuits I2-ATLA-

HOUS-10GE-08105 & I2-ATLA-HOUS-10GE-08106

Outage Resolved

Description: AFFECTED: 12-ATLA-HOUS-10GE-08105

12-ATLA-HOUS-10GE-08106

START TIME: Tuesday, June 4, 2013, 6:26 AM (0626)

**UTC** 

END TIME: Tuesday, June 4, 2013, 7:59 AM (0759)

**UTC** 

DESCRIPTION: The above listed circuits are available. Level(3) Communications reports that the outage was due to fiber work in Jacksonville, FL. Fiber work has been completed and no further outages are expected.

TICKET NO.: 1574:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 10:00 AM - 12:00 PM

Summary: 1571 Internet2 Optical FSR - Tech Assist for

Pittsburgh, PA (Circuit Move, Part 2) Cancelled

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, June 4, 2013,

10:00 AM (1000) UTC

SCHEDULED END TIME: Tuesday, June 4, 2013, 12:00

PM (1200) UTC

DESCRIPTION: this FSR is being cancelled because the problem with the maintenance hasn't been

solved yet.

TICKET NO.: 1571:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 3:00 PM - 4:00 PM

Summary: 1558 Internet2 Optical FSR-Tech Assist for ESnet in

(Chicago, IL)

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, June 4, 2013,

3:00 PM (1500) UTC

SCHEDULED END TIME: Tuesday, June 4, 2013, 4:00

PM (1600) UTC

DESCRIPTION: No alarms came from this, closing.

TICKET NO.: 1558:129

TIMESTAMP: Sat Jun 29 14:45:23 2013 UTC

**Time:** 4:00 PM - 6:00 PM

Summary: 1575 Internet2 Optical FSR - Tech Assist for

Cleveland, OH (Fiber Move)

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, June 4, 2013,

4:00 PM (1600) UTC

SCHEDULED END TIME: Tuesday, June 4, 2013, 6:00

PM (1800) UTC

DESCRIPTION: Tech assist has been completed.

Billable time was 5 minutes. TICKET NO.: 1575:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

Wednesday, June 5

**Time:** 12:00 AM - 12:00 AM

Summary: 1572 Internet2 Optical SOS - Site Access for Denver,

CO (Randy Brogle)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 10, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Approval Granted. Randy has first

badge sent and SOS has activated that one.

TICKET NO.: 1572:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 1:08 AM - 1:09 AM

**Summary:** 1581 Internet2 Optical Various Circuits (WASH)

Outage Resolved

Description: AFFECTED: 12-CLEV-WASH-10GE-08910

12-CLEV-WASH-10GE-08911

ESNET-CHIC-WASH-100GE-07616

START TIME: Wednesday, June 5, 2013, 1:08 AM

(0108) UTC

END TIME: Wednesday, June 5, 2013, 1:09 AM (0109)

UTC

DESCRIPTION: The above listed circuits were briefly unavailable. Level(3) Communications has indicated that the RFO was dirty fiber. Engineers have cleaned

the fiber and restored service.

TICKET NO.: 1581:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 3:30 AM - 4:30 AM

Summary: 1579 Internet 2 Optical FSR - Tech Assist for

Pittsburgh, PA (Circuit Move, Part 2)

**Description:** AFFECTED:

SCHEDULED START TIME: Wednesday, June 5, 2013,

3:30 AM (0330) UTC

SCHEDULED END TIME: Wednesday, June 5, 2013,

4:30 AM (0430) UTC

DESCRIPTION: Tech assist complete.

TICKET NO.: 1579:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 3:33 AM - 3:43 AM

Summary: 1580 Internet2 Optical Member 3ROX Maintenance

Completed

Description: AFFECTED: 12-PITT-WASH-10GE-07647

I2-CLEV-PITT-10GE-09126 (Provisioning/new) START TIME: Wednesday, June 5, 2013, 3:33 AM

(0333) UTC

END TIME: Wednesday, June 5, 2013, 3:43 AM (0343)

**UTC** 

DESCRIPTION: Member 3ROX's Optical circuits

I2-PITT-WASH-10GE-07647and I2-CLEV-

PITT-10GE-09126 (Provisioning/new) were unavailable

while 3ROX Engineers performed maintenance.

Maintenance has been completed.

TICKET NO.: 1580:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 4:00 AM - 10:00 AM

Summary: 1539 Internet2 Optical DWDM System ASHB-PITT

Maintenance Completed

**Description:** AFFECTED: 12-ASHB-EQCH-10GE-06517

12-ASHB-EQCH-10GE-06518 12-ASHB-EQCH-10GE-06918 12-ASHB-PITT-10GE-07601

ESNET-CHIC-WASH-100GE-07616

I2-PITT-WASH-10GE-07647 I2-CHIC-WASH-10GE-07661 I2-PITT-WASH-10GE-07664 I2-STAR-WASH-10GE-07693 I2-ASHB-CLEV-100GE-07791

SCHEDULED START TIME: Wednesday, June 5, 2013,

4:00 AM (0400) UTC

SCHEDULED END TIME: Wednesday, June 5, 2013,

10:00 AM (1000) UTC

DESCRIPTION: The DWDM System from Ashburn, VA to Pittsburgh, PA remained available while Level(3) Communications relocated cable in Fredrick, MA. No outages were observed throughout the maintenance window. The maintenance has been completed.

TICKET NO.: 1539:129

TIMESTAMP: Sat Jun 29 14:44:49 2013 UTC

Thursday, June 6

**Time:** 12:00 AM - 12:00 AM

Summary: 1572 Internet2 Optical SOS - Site Access for Denver,

CO (Randy Brogle)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 10, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Approval Granted. Randy has first

badge sent and SOS has activated that one.

TICKET NO.: 1572:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 9:53 AM - 10:45 AM

**Summary:** 1542 Internet2 Optical DWDM System ASHB-PITT

Maintenance Alternate Night Extended Completed

**Description:** AFFECTED: 12-ASHB-EQCH-10GE-06517

I2-ASHB-EQCH-10GE-06518 I2-ASHB-EQCH-10GE-06918

12-ASHB-PITT-10GE-07601

ESNET-CHIC-WASH-100GE-07616

12-PITT-WASH-10GE-07647

12-CHIC-WASH-10GE-07661

12-PITT-WASH-10GE-07664

12-STAR-WASH-10GE-07693

12-ASHB-CLEV-100GE-07791

START TIME: Thursday, June 6, 2013, 9:53 AM (0953)

UTC

END TIME: Thursday, June 6, 2013, 10:45 AM (1045)

UTC

DESCRIPTION: DWDM System ASHB-PITT was unavailable while Level(3) Communications relocated cable in Fredrick, MD. Maintenance has been completed. This was an alternate window for the maintenance being tracked in ticket 1539.

TICKET NO.: 1542:129

TIMESTAMP: Sat Jun 29 14:44:49 2013 UTC

**Time:** 3:26 PM - 3:34 PM

Summary: 1578 Internet2 Optical Circuit ESNET-NEWY32AOA-

WASH-100GE-07598 Maintenance Completed

Description: AFFECTED: ESNET-NEWY32AOA-WASH-100GE-07598

START TIME: Thursday, June 6, 2013, 3:26 PM (1526)

**UTC** 

END TIME: Thursday, June 6, 2013, 3:34 PM (1534)

**UTC** 

DESCRIPTION: Member ESNet's Optical Circuit ESNET-NEWY32AOA-WASH-100GE-07598 is available after a brief outage while ESNet's Engineers performed hardware maintenance. The maintenance has been completed.

TICKET NO.: 1578:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 10:01 PM - 10:09 PM

Summary: 1587 Internet2 Optical Circuit I2-CHIC-

STAR-10GE-06537 Maintenance Completed

Description: AFFECTED: 12-CHIC-STAR-10GE-06537

START TIME: Thursday, June 6, 2013, 10:01 PM

(2201) UTC

END TIME: Thursday, June 6, 2013, 10:09 PM (2209)

UTC

DESCRIPTION: The above listed were unavailable while ORNL engineers performed maintenance.

Maintenance has been completed.

TICKET NO.: 1587:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

Friday, June 7

**Time:** 12:00 AM - 12:00 AM

Summary: 1572 Internet2 Optical SOS - Site Access for Denver,

CO (Randy Brogle)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 10, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Approval Granted. Randy has first

badge sent and SOS has activated that one.

TICKET NO.: 1572:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 5:11 AM - 7:38 AM

1589 Internet 2 Optical Member IRON Outage Summary:

Resolved

**Description:** AFFECTED: 12-BOIS-SALT-10GE-07650

START TIME: Friday, June 7, 2013, 5:11 AM (0511)

**UTC** 

END TIME: Friday, June 7, 2013, 7:38 AM (0738) UTC

DESCRIPTION: Member IRON's Optical circuit 12-BOIS-SALT-10GE-07650 is now available. IRON Engineers report the outage was due to unannounced customer maintenance. No further outages are

expected.

TICKET NO.: 1589:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

Time: 7:46 AM - 8:43 AM

1584 Internet2 Optical DWDM Systems ANL-FNAL and Summary:

CHIC-FNAL Emergency Maintenance Completed

**Description:** AFFECTED: ESNET-ANL-CHIC-10GE-08267

ESNET-FNAL-STAR-100GE-07833 ESNET-ANL-CHIC-10GE-08267 ESNET-CHIC-FNAL-10GE-08272

START TIME: Friday, June 7, 2013, 7:46 AM (0746)

**UTC** 

END TIME: Friday, June 7, 2013, 8:43 AM (0843) UTC

DESCRIPTION: DWDM Systems ANL-FNAL and CHIC-FNAL will be unavailable while Level(3) Communications performs emergency circuit

relocation maintenance in Batavia, IL. Outages are expected. The entire maintenance window is reserved.

TICKET NO.: 1584:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

Saturday, June 8

Time: 12:00 AM - 12:00 AM

1572 Internet2 Optical SOS - Site Access for Denver, Summary:

CO (Randy Brogle)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 10, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Approval Granted. Randy has first

badge sent and SOS has activated that one.

TICKET NO.: 1572:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 1:49 PM - 1:50 PM

**Summary:** 1591 Internet2 Optical DWDM System LOUI-NASH

**Brief Outage Resolved** 

Description: AFFECTED: 12-ATLA-CHIC-10GE-07655

I2-ATLA-CHIC-10GE-08121 I2-CHIC-NASH-10GE-07648 I2-ATLA-INDI-10GE-07628 I2-ATLA-LOUI-10GE-07629

ESNET-CHIC-NASH-100GE-07807

I2-ATLA-CHIC-10GE-08122 I2-CHIC-NASH-10GE-07646 I2-CHIC-NASH-100GE-07794 I2-ATLA-CHIC-10GE-07655

START TIME: Saturday, June 8, 2013, 1:49 PM (1349)

UTC

END TIME: Saturday, June 8, 2013, 1:50 PM (1350)

UTC

DESCRIPTION: DWDM System LOUI-NASH was briefly

unavailable to the community. Level (3)

Communications technicians report the outage was caused by a fiber bump during restoration of an unrelated fiber cut between Nashville, TN and Portland, TN. No further outages are expected.

TICKET NO.: 1591:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

Sunday, June 9

**Time:** 12:00 AM - 12:00 AM

Summary: 1572 Internet2 Optical SOS - Site Access for Denver,

CO (Randy Brogle)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 3, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 10, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Approval Granted. Randy has first

badge sent and SOS has activated that one.

TICKET NO.: 1572:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

Wednesday, June 12

**Time:** 4:01 AM - 4:04 AM

Summary: 1597 Internet2 Optical Circuits I2-LOSA-

RALE-10GE-07671 and I2-RALE-WASH-10GE-07443

**Brief Outage** 

Description: AFFECTED: 12-LOSA-RALE-10GE-07671

12-RALE-WASH-10GE-07443

START TIME: Wednesday, June 12, 2013, 4:01 AM

(0401) UTC

END TIME: Wednesday, June 12, 2013, 4:04 AM

(0404) UTC

DESCRIPTION: The above listed circuits were briefly unavailable. Internet2 Engineers have been contacted,

however the reason for the outage is pending.

TICKET NO.: 1597:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

### Thursday, June 13

**Time:** 8:58 AM - 9:28 AM

Summary: 1585 Internet2 Optical DWDM System RENO-SALT

Maintenance Completed \*Window 1 of 2\*

Description: AFFECTED: 12-SALT-SUNN-100GE-07777

12-SALT-SUNN-10GE-07667

ESNET-DENV-SACR-100GE-07800 ESNET-NERSC-STAR-100GE-07853

START TIME: Thursday, June 13, 2013, 8:58 AM

(0858) UTC

END TIME: Thursday, June 13, 2013, 9:28 AM (0928)

**UTC** 

DESCRIPTION: DWDM System RENO-SALT was unavailable while Level(3) Communications performed cable relocation in Eureka, NV. Maintenance has been completed. This is the first of two maintenance

TICKET NO.: 1585:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 11:16 AM - 12:02 PM

windows.

Summary: 1600 Internet2 Optical Circuit I2-ELPA-

HOUH-100GE-07782 Outage Resolved

**Description:** AFFECTED: ELPA-HOUH-100GE-07782

START TIME: Thursday, June 13, 2013, 11:16 AM

(1116) UTC

END TIME: Thursday, June 13, 2013, 12:02 PM (1202)

UTC

DESCRIPTION: The above Optical circuit is now available. Level(3) Communications replaced a faulty OCLD in Houston, TX which resulted in restoration of service. No further outages are expected.

TICKET NO.: 1600:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 2:25 PM - 2:26 PM

**Summary:** 1601 Internet2 Optical Member NOAA N-Wave Brief

Outage

**Description:** AFFECTED: 12-RALE-WASH-10GE-07665

START TIME: Thursday, June 13, 2013, 2:25 PM

(1425) UTC

END TIME: Thursday, June 13, 2013, 2:26 PM (1426)

**UTC** 

DESCRIPTION: Member NOAA N-Wave's Optical circuit I2-RALE-WASH-10GE- 07665 was briefly unavailable.

NOAA N-Wave Engineers have been contacted, however the reason for the outage is pending.

TICKET NO.: 1601:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 3:20 PM - 3:35 PM

Summary: 1600 Internet2 Optical Circuit I2-ELPA-

HOUH-100GE-07782 Outage Resolved

Description: AFFECTED: ELPA-HOUH-100GE-07782

START TIME: Thursday, June 13, 2013, 3:20 PM

(1520) UTC

END TIME: Thursday, June 13, 2013, 3:35 PM (1535)

UTC

DESCRIPTION: The above Optical circuit is now available. Level(3) Communications replaced a faulty OCLD in Houston, TX which resulted in restoration of

service. No further outages are expected.

TICKET NO.: 1600:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

Friday, June 14

Time: 1:07 AM - 4:54 AM

Summary: 1590 Internet2 Optical DWDM System CHAR-RALE

Maintenance Completed

Description: AFFECTED: 12-ATLA-WASH-10GE-06797

12-ATLA-WASH-10GE-07657 12-LOSA-RALE-10GE-07671 12-ATLA-RALE-100GE-08885

ESNET-ATLA-WASH-100GE-07708

I2-ATLA-WASH-10GE-08366 I2-ATLA-WASH-10GE-08367 I2-ATLA-WASH-10GE-08368 12-ASHB-LOSA-10GE-06768

START TIME: Friday, June 14, 2013, 1:07 AM (0107)

**UTC** 

END TIME: Friday, June 14, 2013, 4:54 AM (0454)

**UTC** 

DESCRIPTION: DWDM System CHAR-RALE was

unavailable while Level(3) Communications relocated

long haul fiber as mandated by the PTI airport

Authority in Greensboro, NC. Maintenance has been

completed.

TICKET NO.: 1590:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 4:44 AM - 4:53 AM

Summary: 1602 Internet2 Optical Member ENA Brief Outage

Description: AFFECTED: 12-BOIS-EQCH-10GE-09122

START TIME: Friday, June 14, 2013, 4:44 AM (0444)

**UTC** 

END TIME: Friday, June 14, 2013, 4:53 AM (0453)

**UTC** 

DESCRIPTION: Member ENA's Optical circuit 12-BOIS-EQCH-10GE-09122 is unavailable. Level(3) Engineers have been contacted, however the reason for the

outage is pending.

TICKET NO.: 1602:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 7:00 AM - 1:00 PM

Summary: 1586 Internet2 Optical DWDM System RENO-SALT

Maintenance \*Window 2 of 2\* Completed

Description: AFFECTED: 12-SALT-SUNN-100GE-07777

12-SALT-SUNN-10GE-07667

ESNET-DENV-SACR-100GE-07800 ESNET-NERSC-STAR-100GE-07853

SCHEDULED START TIME: Friday, June 14, 2013, 7:00

AM (0700) UTC

SCHEDULED END TIME: Friday, June 14, 2013, 1:00

PM (1300) UTC

DESCRIPTION: DWDM System RENO-SALT remained available while Level(3) Communications performed cable relocation in Eureka, NV. Maintenance has been

completed.

TICKET NO.: 1586:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

Monday, June 17

**Time:** 5:00 AM - 7:00 AM

**Summary:** 1593 Internet2 Optical DWDM System Spanning

**SALT-SUNN Maintenance Completed** 

Description: AFFECTED: 12-SALT-SUNN-100GE-07777

ESNET-SACR-SUNN-100GE-07803

12-LOSA-PORT-10GE-07643

12-LOSA-SEAT-10GE-08231

12-LOSA-SEAT-10GE-07670

12-LOSA-SEAT-10GE-08232 12-SEAT-SUNN-100GE-07910

12-SALT-SUNN-10GE-07667

ESNET-DENV-SACR-100GE-07800

ESNET-JGI-SACR-10GE-07939

ESNET-LBNL-SACR-10GE-07941

ESNET-NERSC-SACR-10GE-07943

ESNET-JGI-SUNN-10GE-07940

ESNET-LBNL-SUNN-10GE-07942

ESNET-NERSC-SUNN-10GE-07944

ESNET-SLAC-SUNN-10GE-07946

ESNET-SNLL-SUNN-10GE-07950

12-LOSA-SUNN-10GE-07666

SCHEDULED START TIME: Monday, June 17, 2013,

5:00 AM (0500) UTC

SCHEDULED END TIME: Monday, June 17, 2013, 7:00

AM (0700) UTC

DESCRIPTION: The above listed remained available while Level(3) Communications performed software maintenance in Sacramento, CA and Santa Clara, CA.

No outages were observed throughout the

maintenance window. The maintenance has been

completed.

TICKET NO.: 1593:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 1:00 PM - 10:00 PM

**Summary:** 1604 Internet2 Optical N-WAVE Circuits Maintenance

\*Tracking\* Completed.

**Description:** AFFECTED: 12-PITT-WASH-10GE-07664

12-CHIC-CLEV-10GE-08866

SCHEDULED START TIME: Monday, June 17, 2013,

1:00 PM (1300) UTC

SCHEDULED END TIME: Wednesday, June 19, 2013,

10:00 PM (2200) UTC

DESCRIPTION: Created as tracking ticket for circuits

I2-PITT-WASH-10GE-07664 and I2-CHIC-

CLEV-10GE-08866 in relation to N-Wave maintenance.

No impact observed.

TICKET NO.: 1604:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 4:58 PM - 2:25 PM

Summary: 1608 Internet2 Optical Member ESnet Various Circuits

Maintenance Completed

**Description:** AFFECTED: ESNET-NERSC-SUNN-100GE-07805

ESNET-LBNL-SUNN-100GE-07835 ESNET-NERSC-STAR-100GE-07853 ESNET-JGI-SUNN-10GE-07940 ESNET-LBNL-SACR-10GE-07941 ESNET-LBNL-SUNN-10GE-07942 ESNET-NERSC-SACR-10GE-07943 ESNET-NERSC-SUNN-10GE-07944 ESNET-SACR-SLAC-10GE-07945 ESNET-JGI-NERSC-10GE-08258

START TIME: Monday, June 17, 2013, 4:58 PM (1658)

**UTC** 

END TIME: Tuesday, June 18, 2013, 2:25 PM (1425)

**UTC** 

DESCRIPTION: Member ESnet's Optical circuits above are now available after ESnet Engineers performed maintenance. Maintenance has been completed.

TICKET NO.: 1608:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

# Tuesday, June 18

**Time:** 12:00 AM - 10:00 PM

Summary: 1604 Internet2 Optical N-WAVE Circuits Maintenance

\*Tracking\* Completed.

Description: AFFECTED: 12-PITT-WASH-10GE-07664

12-CHIC-CLEV-10GE-08866

SCHEDULED START TIME: Monday, June 17, 2013,

1:00 PM (1300) UTC

SCHEDULED END TIME: Wednesday, June 19, 2013,

10:00 PM (2200) UTC

DESCRIPTION: Created as tracking ticket for circuits

12-PITT-WASH-10GE-07664 and 12-CHIC-

CLEV-10GE-08866 in relation to N-Wave maintenance.

No impact observed. TICKET NO.: 1604:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 12:00 AM - 2:25 PM

**Summary:** 1608 Internet2 Optical Member ESnet Various Circuits

Maintenance Completed

Description: AFFECTED: ESNET-NERSC-SUNN-100GE-07805

ESNET-LBNL-SUNN-100GE-07835 ESNET-NERSC-STAR-100GE-07853 ESNET-JGI-SUNN-10GE-07940 ESNET-LBNL-SACR-10GE-07941 ESNET-LBNL-SUNN-10GE-07942 ESNET-NERSC-SACR-10GE-07943 ESNET-NERSC-SUNN-10GE-07944 ESNET-SACR-SLAC-10GE-07945

ESNET-JGI-NERSC-10GE-08258

START TIME: Monday, June 17, 2013, 4:58 PM (1658)

**UTC** 

END TIME: Tuesday, June 18, 2013, 2:25 PM (1425)

UTC

DESCRIPTION: Member ESnet's Optical circuits above are now available after ESnet Engineers performed maintenance. Maintenance has been completed.

TICKET NO.: 1608:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 5:00 AM - 8:00 AM

**Summary:** 1583 Internet2 Optical Member LONI Maintenance

Completed

Description: AFFECTED: 12-BATO-HOUS-10GE-07631

SCHEDULED START TIME: Tuesday, June 18, 2013,

5:00 AM (0500) UTC

SCHEDULED END TIME: Tuesday, June 18, 2013, 8:00

AM (0800) UTC

DESCRIPTION: Member LONI's Optical circuit above

remained available while Level(3) Engineers performed circuit maintenance. No outage was

observed throughout the maintenance window. The

maintenance has been completed.

TICKET NO.: 1583:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 5:43 AM - 5:44 AM

**Summary:** 1605 Internet2 Optical DWDM System LACY-SEAT

Maintenance Completed

Description: AFFECTED: 12-PORT-SEAT-10GE-07644

I2-LOSA-SEAT-10GE-08231 I2-LOSA-SEAT-10GE-07670 I2-LOSA-SEAT-10GE-08232

ESNET-SACR-SEAT-100GE-07828 I2-SEAT-SUNN-100GE-07910

12-SEAT-SUNN-100GE-08982

START TIME: Tuesday, June 18, 2013, 5:43 AM (0543)

**UTC** 

END TIME: Tuesday, June 18, 2013, 5:44 AM (0544)

**UTC** 

DESCRIPTION: DWDM System LACY-SEAT was unavailable while Level(3) Communications performed hardware maintenance in Seattle, WA. An outage was observed throughout the maintenance window. The maintenance has been completed.

TICKET NO.: 1605:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 8:25 AM - 8:39 PM

**Summary:** 1596 Internet 2 Optical Node OPT.FRED Maintenance

Completed

**Description:** AFFECTED:

START TIME: Tuesday, June 18, 2013, 8:25 AM (0825)

**UTC** 

END TIME: Tuesday, June 18, 2013, 8:39 PM (2039)

**UTC** 

DESCRIPTION: The above listed optical node was unavailable while Level(3) Communication Engineers performed software maintenance. Outages were observed throughout the maintenance window. The maintenance has been completed.

TICKET NO.: 1596:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 8:25 AM - 8:39 AM

Summary: 1611 Internet2 Optical Various Circuits Brief Outage

Resolved

Description: AFFECTED: 12-ASHB-EQCH-10GE-06918

I2-ASHB-EQCH-10GE-06518 I2-ASHB-EQCH-10GE-06517

ESNET-CHIC-WASH-100GE-07616

I2-PITT-WASH-10GE-07647 I2-ASHB-CLEV-100GE-07791

12-STAR-WASH-10GE-07693

12-PITT-WASH-10GE-07605

12-PITT-WASH-10GE-07664

12-CHIC-WASH-10GE-07661

12-CLEV-WASH-10GE-08911

START TIME: Tuesday, June 18, 2013, 8:25 AM (0825)

UTC

END TIME: Tuesday, June 18, 2013, 8:39 AM (0839)

UTC

DESCRIPTION: The above listed was briefly unavailable. Level(3) Communications reports that the outage was caused by maintenance being performed in Frederick, MD that was expected to be non-service impacting. Maintenance has been completed and no further outages are expected.

TICKET NO.: 1611:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 11:59 AM - 12:13 PM

**Summary:** 1598 Internet2 Optical Member Oregon Gigapop

Maintenance Completed

Description: AFFECTED: 12-LOSA-PORT-10GE-07643

12-PORT-SEAT-10GE-07644

START TIME: Tuesday, June 18, 2013, 11:59 AM

(1159) UTC

END TIME: Tuesday, June 18, 2013, 12:13 PM (1213)

**UTC** 

DESCRIPTION: Member Oregon Gigapop's Optical circuits listed above were unavailable while Level(3) Communications Engineers performed maintenance.

All services have been restored.

TICKET NO.: 1598:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 5:00 PM - 9:00 PM

**Summary:** 1612 Internet2 Optical opt.detr and opt.detr2

Maintenance Completed \*Tracking\*

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, June 18, 2013,

5:00 PM (1700) UTC

SCHEDULED END TIME: Tuesday, June 18, 2013, 9:00

PM (2100) UTC

DESCRIPTION: Maintenance completed.

TICKET NO.: 1612:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

Wednesday, June 19

**Time:** 12:00 AM - 12:00 AM

Summary: 1613 Internet2 Optical FSR - Receive for Phoenix, AZ

(100G Cards)

**Description:** AFFECTED:

SCHEDULED START TIME: Wednesday, June 19, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Wednesday, June 19, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Delivered. BT = 15 minutes

TICKET NO.: 1613:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 12:00 AM - 10:00 PM

**Summary:** 1604 Internet2 Optical N-WAVE Circuits Maintenance

\*Tracking\* Completed.

Description: AFFECTED: 12-PITT-WASH-10GE-07664

12-CHIC-CLEV-10GE-08866

SCHEDULED START TIME: Monday, June 17, 2013,

1:00 PM (1300) UTC

SCHEDULED END TIME: Wednesday, June 19, 2013,

10:00 PM (2200) UTC

DESCRIPTION: Created as tracking ticket for circuits

12-PITT-WASH-10GE-07664 and 12-CHIC-

CLEV-10GE-08866 in relation to N-Wave maintenance.

No impact observed. TICKET NO.: 1604:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 6:04 AM - 6:18 AM

Summary: 1610 Internet2 Optical DWDM System EUGE-PORT

Maintenance Completed

Description: AFFECTED: 12-LOSA-PORT-10GE-07643

I2-LOSA-SEAT-10GE-08231 I2-LOSA-SEAT-10GE-07670 I2-LOSA-SEAT-10GE-08232

ESNET-SACR-SEAT-100GE-07828 I2-SEAT-SUNN-100GE-07910 I2-SEAT-SUNN-100GE-08982

START TIME: Wednesday, June 19, 2013, 6:04 AM

(0604) UTC

END TIME: Wednesday, June 19, 2013, 6:18 AM

(0618) UTC

DESCRIPTION: DWDM System EUGE-PORT was unavailable while Level(3) Communications replaced hardware in Eugene, OR. An outage of 14 minutes was observed. The maintenance has been completed.

TICKET NO.: 1610:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 10:19 AM - 10:20 PM

Summary: 1616 Internet2 Optical Member ESNET Outage

Resolved

**Description:** AFFECTED: ESNET-FNAL-STAR-100GE-07833

START TIME: Wednesday, June 19, 2013, 10:19 AM

(1019) UTC

END TIME: Wednesday, June 19, 2013, 10:20 PM

(2220) UTC

DESCRIPTION: Member ESNET's Optical circuit listed

above was unavailable. ESNET Engineers were contacted and state they were conducting circuit

testing.

TICKET NO.: 1616:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 6:00 PM - 10:00 PM

Summary: 1599 Internet2 Optical SOS - Site Access for Batavia,

IL (Level(3) Tech)

**Description:** AFFECTED:

SCHEDULED START TIME: Wednesday, June 19, 2013,

6:00 PM (1800) UTC

SCHEDULED END TIME: Wednesday, June 19, 2013,

10:00 PM (2200) UTC

DESCRIPTION: Maintenance completed.

TICKET NO.: 1599:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 6:00 PM - 10:00 PM

Summary: 1599 Internet2 Optical SOS - Site Access for Batavia,

IL (Level(3) Tech)

**Description:** AFFECTED:

SCHEDULED START TIME: Wednesday, June 19, 2013,

6:00 PM (1800) UTC

SCHEDULED END TIME: Wednesday, June 19, 2013,

10:00 PM (2200) UTC

DESCRIPTION: Maintenance completed.

TICKET NO.: 1599:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 6:12 PM - 6:29 PM

**Summary:** 1607 Internet2 Optical Member ESnet Maintenance

Completed

Description: AFFECTED: ESNET-ANL-CHIC-10GE-08267

ESNET-FNAL-STAR-100GE-07833

START TIME: Wednesday, June 19, 2013, 6:12 PM

(1812) UTC

END TIME: Wednesday, June 19, 2013, 6:29 PM

(1829) UTC

DESCRIPTION: The above Optical circuits were

unavailable while Level(3) Engineers performed circuit maintenance. The maintenance has been completed.

TICKET NO.: 1607:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

**Time:** 9:42 PM - 9:53 PM

**Summary:** 1616 Internet2 Optical Member ESNET Outage

Resolved

Description: AFFECTED: ESNET-FNAL-STAR-100GE-07833

START TIME: Wednesday, June 19, 2013, 9:42 PM

(2142) UTC

END TIME: Wednesday, June 19, 2013, 9:53 PM

(2153) UTC

DESCRIPTION: Member ESNET's Optical circuit listed above was unavailable. ESNET Engineers were

contacted and state they were conducting circuit

testing.

TICKET NO.: 1616:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

### Thursday, June 20

**Time:** 4:40 PM - 4:41 PM

**Summary:** 1617 Internet2 Optical Member ESnet Brief Outage

**Description:** AFFECTED: ESNET-JGI-SUNN-10GE-07940

ESNET-LBNL-SUNN-10GE-07942 ESNET-NERSC-SUNN-10GE-07944 ESNET-SACR-SLAC-10GE-07945

START TIME: Thursday, June 20, 2013, 4:40 PM

(1640) UTC

END TIME: Thursday, June 20, 2013, 4:41 PM (1641)

UTC

DESCRIPTION: The above listed Optical circuits were

briefly unavailable. Level(3) Communications

Engineers report the reason for the brief outage was

likely a fiber bump. TICKET NO.: 1617:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

# Friday, June 21

**Time:** 1:05 PM - 1:06 PM

Summary: 1615 Internet2 Optical Circuit I2-ELPA-

LOSA-100GE-07781 Maintenance Completed

Description: AFFECTED: 12-ELPA-LOSA-100GE-07781

START TIME: Friday, June 21, 2013, 1:05 PM (1305)

**UTC** 

END TIME: Friday, June 21, 2013, 1:06 PM (1306)

**UTC** 

DESCRIPTION: Optical Circuit 12-ELPA-

LOSA-100GE-07781 was briefly unavailable while

Internet2 Engineers performed maintenance.

Maintenance has been completed. No further outages

are expected.

TICKET NO.: 1615:129

TIMESTAMP: Sat Jun 29 14:44:50 2013 UTC

### Saturday, June 22

**Time:** 12:00 AM - 12:00 AM

Summary: 1624 Internet2 Optical FSR - Receive for Boston, MA

(Pelican)

**Description:** AFFECTED:

SCHEDULED START TIME: Saturday, June 22, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Saturday, June 22, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Delivered BT=15min

TICKET NO.: 1624:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 12:00 AM - 12:00 AM

Summary: 1624 Internet2 Optical FSR - Receive for Boston, MA

(Pelican)

**Description:** AFFECTED:

SCHEDULED START TIME: Saturday, June 22, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Saturday, June 22, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Delivered BT=15min

TICKET NO.: 1624:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

# Sunday, June 23

**Time:** 6:01 AM - 11:00 AM

**Summary:** 1627 Internet2 Optical Various Circuits (Zayo)

Maintenance Window 1 of 2 Completed

Description: AFFECTED: 12-EQCH-SEAT-100GE-09037

12-EQCH-SEAT-100GE-09038

SCHEDULED START TIME: Sunday, June 23, 2013,

6:01 AM (0601) UTC

SCHEDULED END TIME: Sunday, June 23, 2013,

11:00 AM (1100) UTC

DESCRIPTION: The above optical circuits remained available while Zayo Engineers performed fiber

maintenance in Big Timber, MT. Maintenance has been

completed.

TICKET NO.: 1627:129

TIMESTAMP: Sat Jun 29 14:44:51 2013 UTC

Monday, June 24

**Time:** 12:00 AM - 12:00 AM

Summary: 1630 Internet2 Optical FSR - Receive for Albany, NY

(Cards)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 24, 2013,

12:00 AM (0000) UTC

SCHEDULED END TIME: Monday, June 24, 2013,

12:00 AM (0000) UTC

DESCRIPTION: Package delivered. Billable time was 2

hours and 15 minutes. TICKET NO.: 1630:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 6:01 AM - 11:00 AM

**Summary:** 1628 Internet2 Optical Various Circuits (Zayo)

Maintenance Window 2 of 2 Completed

Description: AFFECTED: 12-EQCH-SEAT-100GE-09037

12-EQCH-SEAT-100GE-09038

SCHEDULED START TIME: Monday, June 24, 2013,

6:01 AM (0601) UTC

SCHEDULED END TIME: Monday, June 24, 2013,

11:00 AM (1100) UTC

DESCRIPTION: The optical circuits above remained available while Zayo Engineers performed fiber

maintenance in Big Timber, MT. Maintenance has been

completed. This is the second of two windows.

TICKET NO.: 1628:129

TIMESTAMP: Sat Jun 29 14:44:51 2013 UTC

**Time:** 12:00 PM - 9:00 PM

**Summary:** 1629 Internet2 Optical FSR - Receive for Cambridge,

MA (100G cards)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 24, 2013,

12:00 PM (1200) UTC

SCHEDULED END TIME: Monday, June 24, 2013, 9:00

PM (2100) UTC

DESCRIPTION: Delivered BT=15min

TICKET NO.: 1629:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 12:00 PM - 9:00 PM

**Summary:** 1631 Internet2 Optical FSR - Receive for Houston, TX

(100g and suncorridor)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 24, 2013,

12:00 PM (1200) UTC

SCHEDULED END TIME: Monday, June 24, 2013, 9:00

PM (2100) UTC

DESCRIPTION: Tracking package. BT=10min

TICKET NO.: 1631:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 12:00 PM - 9:00 PM

Summary: 1632 Internet2 Optical FSR - Receive for Houston, TX

(100g and suncorridor)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 24, 2013,

12:00 PM (1200) UTC

SCHEDULED END TIME: Monday, June 24, 2013, 9:00

PM (2100) UTC

DESCRIPTION: Delievered BT=25min

TICKET NO.: 1632:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 12:00 PM - 9:00 PM

Summary: 1633 Internet2 Optical FSR - Receive for El Paso, TX

(suncorridor fiber)

**Description:** AFFECTED:

SCHEDULED START TIME: Monday, June 24, 2013,

12:00 PM (1200) UTC

SCHEDULED END TIME: Monday, June 24, 2013, 9:00

PM (2100) UTC

DESCRIPTION: Delivered BT=1hr 40min

TICKET NO.: 1633:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

**Time:** 7:00 PM - 11:00 PM

Summary: 1635 Internet2 Optical Member ESnet Maintenance

Completed

**Description:** AFFECTED: ESNET-JGI-SACR-10GE-07939

ESNET-JGI-SUNN-10GE-07940 ESNET-JGI-NERSC-10GE-08258 ESNET-LBNL-SACR-10GE-07941 ESNET-LBNL-SUNN-10GE-07942 ESNET-NERSC-SACR-10GE-07943 ESNET-NERSC-SUNN-10GE-07944 ESNET-SACR-SLAC-10GE-07945 ESNET-SLAC-SUNN-10GE-07946 ESNET-SNLL-SACR-10GE-07947 ESNET-SNLL-SUNN-10GE-07948 ESNET-SNLL-SACR-10GE-07949 ESNET-SNLL-SUNN-10GE-07950 ESNET-SACR-SUNN-10GE-08839 ESNET-LBNL-SUNN-100GE-07835

ESNET-SNLL-SUNN-100GE-07837

SCHEDULED START TIME: Monday, June 24, 2013,

7:00 PM (1900) UTC

SCHEDULED END TIME: Monday, June 24, 2013,

11:00 PM (2300) UTC

DESCRIPTION: The above listed circuits remained available while ESnet performed circuit testing.

Maintenance has been completed.

TICKET NO.: 1635:129

TIMESTAMP: Sat Jun 29 14:44:51 2013 UTC

#### Tuesday, June 25

Time: 4:00 AM - 8:00 AM

Summary: 1622 Internet2 Advanced Layer 2 Services Backbone

Circuit CLEV-NEWY32AOA Maintenance

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, June 25, 2013,

4:00 AM (0400) UTC

SCHEDULED END TIME: Tuesday, June 25, 2013, 8:00

AM (0800) UTC

DESCRIPTION: Backbone Circuit CLEV-NEWY32AOA will be unavailable while Internet2 Engineers perform maintenance in Boston, MA. An outage of 4 hours is expected; however, the entire window is reserved.

Backbone traffic will re-route during this maintenance.

TICKET NO.: 1622:129

TIMESTAMP: Sat Jun 29 14:44:51 2013 UTC

4:17 AM - 5:13 AM Time:

1625 Internet 2 Optical Various Circuits (BOST) Summary:

Maintenance Completed

Description: AFFECTED: 12-CLEV-NEWY32AOA-100GE-07790

12-BOST-NEWY1118TH-10GE-07641 12-BOST-NEWY1118TH-10GE-07640 12-CHIC-NEWY1118TH-10GE-06403

12-CLEV-WASH-10GE-07634

START TIME: Tuesday, June 25, 2013, 4:17 AM (0417)

**UTC** 

END TIME: Tuesday, June 25, 2013, 5:13 AM (0513)

**UTC** 

DESCRIPTION: The above listed Optical circuits were unavailable while Internet2 Engineers performed maintenance. A 54 minute outage was observed throughout the maintenance. The maintenance has been completed.

TICKET NO.: 1625:129

TIMESTAMP: Sat Jun 29 14:44:51 2013 UTC

**Time:** 2:46 PM - 3:29 AM

Summary: 1639 Internet2 Optical Member NOAA N-Wave Outage

Resolved

Description: AFFECTED: 12-PITT-WASH-10GE-07664

START TIME: Tuesday, June 25, 2013, 2:46 PM (1446)

UTC

END TIME: Wednesday, June 26, 2013, 3:29 AM

(0329) UTC

DESCRIPTION: Member NOAA N-Wave's Optical circuit I2-PITT-WASH-10GE-07664 is now available. NOAA's circuit provider 3ROX reported a ground fire at a power substation south of Mount Pleasant PA has caused the fiber cut. Fiber provider has completed fiber splicing. All work has been completed and no further outages are expected.

TICKET NO.: 1639:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 6:00 PM - 7:00 PM

**Summary:** 1636 Internet 2 Optical FSR - Tech Assist for El Paso,

TX (Fiber Run) Completed

**Description:** AFFECTED:

SCHEDULED START TIME: Tuesday, June 25, 2013,

6:00 PM (1800) UTC

SCHEDULED END TIME: Tuesday, June 25, 2013, 7:00

PM (1900) UTC

DESCRIPTION: Work completed. Alarms cleared.

TICKET NO.: 1636:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

Wednesday, June 26

**Time:** 12:00 AM - 3:29 AM

**Summary:** 1639 Internet2 Optical Member NOAA N-Wave Outage

Resolved

Description: AFFECTED: 12-PITT-WASH-10GE-07664

START TIME: Tuesday, June 25, 2013, 2:46 PM (1446)

UTC

END TIME: Wednesday, June 26, 2013, 3:29 AM

(0329) UTC

DESCRIPTION: Member NOAA N-Wave's Optical circuit I2-PITT-WASH-10GE-07664 is now available. NOAA's circuit provider 3ROX reported a ground fire at a power substation south of Mount Pleasant PA has caused the fiber cut. Fiber provider has completed fiber splicing. All work has been completed and no further outcome are expected.

further outages are expected.

TICKET NO.: 1639:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

**Time:** 4:00 PM - 5:00 PM

**Summary:** 1637 Internet 2 Optical FSR - Tech Assist for Houston,

TX (100g and suncorridor install)

**Description:** AFFECTED:

SCHEDULED START TIME: Wednesday, June 26, 2013,

4:00 PM (1600) UTC

SCHEDULED END TIME: Wednesday, June 26, 2013,

5:00 PM (1700) UTC

DESCRIPTION: Tech Assist for HOUS I-45

TICKET NO.: 1637:129

TIMESTAMP: Sat Jun 29 14:45:24 2013 UTC

# Thursday, June 27

**Time:** 4:08 AM - 4:47 AM

**Summary:** 1626 Internet2 Optical Various Circuits (ALBA/BOST)

Maintenance Completed

Description: AFFECTED: 12-CLEV-NEWY32AOA-100GE-07790

I2-CHIC-NEWY1118TH-10GE-07659
I2-CLEV-NEWY1118TH-10GE-08908
I2-CLEV-NEWY1118TH-10GE-08909
I2-CHIC-NEWY1118TH-10GE-07668
I2-CLEV-NEWY32AOA-100GE-07790
I2-BOST-NEWY1118TH-10GE-07641

I2-BOST-NEWY1118TH-10GE-07640 I2-BOST-NEWY1118TH-10GE-07640 I2-CHIC-NEWY1118TH-10GE-06403

12-CLEV-WASH-10GE-07634

START TIME: Thursday, June 27, 2013, 4:08 AM

(0408) UTC

END TIME: Thursday, June 27, 2013, 4:47 AM (0447)

**UTC** 

DESCRIPTION: The above listed Optical circuits were unavailable while Internet2 Engineers performed maintenance. Maintenance has been completed.

TICKET NO.: 1626:129

TIMESTAMP: Sat Jun 29 14:44:51 2013 UTC

**Time:** 4:36 PM - 4:38 PM

**Summary:** 1641 Internet2 Optical Member ESnet Brief Outage

Description: AFFECTED: ESNET-FNAL-STAR-100GE-07833

ESNET-FNAL-STAR-10GE-07952

START TIME: Thursday, June 27, 2013, 4:36 PM

(1636) UTC

END TIME: Thursday, June 27, 2013, 4:38 PM (1638)

UTC

DESCRIPTION: The above Member ESnet's Optical circuits were briefly unavailable. ESnet Engineers have been contacted and the reason for outage is pending.

TICKET NO.: 1641:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

Saturday, June 29

**Time:** 2:19 PM - 2:20 PM

Summary: 1649 Internet2 Optical Member ESnet Circuit ESNET-

DENV-SACR-100GE-07800 Inquiry

Description: AFFECTED: ESNET-DENV-SACR-100GE-07800

START TIME: Saturday, June 29, 2013, 2:19 PM

(1419) UTC

END TIME: Saturday, June 29, 2013, 2:20 PM (1420)

UTC

DESCRIPTION: Member ESnet's has requested that we open a ticket with Level(3) to investigate minor alarms on Optical circuit ESNET- DENV-SACR-100GE-

07800. Level(3) is investigating.

TICKET NO.: 1649:129

TIMESTAMP: Sat Jun 29 14:44:23 2013 UTC

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